



## **2011 Model Year Genesis Trailer Warranty**

### **8.1 3 Year Hitch to Bumper Coverage**

This Stellar Holdings Inc. d/b/a Kiefer Manufacturing Inc., hereinafter referred to as “Kiefer” or “Kiefer Manufacturing”, warranty includes 3-year hitch to bumper coverage on all Genesis models. The 3-year warranty period begins on the date of original purchase by the final consumer or as initiated in Section 8.3 below. In addition, the roof is warranted as leak-proof for the 3-year period and follows initiation per Section 8.3 below. Some exclusions do apply to this 3-year hitch to bumper warranty and those exclusions are detailed in section 8.7.

### **8.2 8 Year Structural Coverage**

Kiefer expressly warrants to you, the original purchaser of a Kiefer Genesis trailer, that on the date of purchase by you, the product was free from defects in the composition of material and workmanship. This 8-year structural warranty consists of the side rails attached to floor, floor cross members, and pull-type/gooseneck steel frame structure. Items such as exterior sheets, roof, doors, windows, ramps, stall dividers, flooring, coupler, axles, axle sub frame, and anything not specifically stated in the structural warranty are not included in the 8-year structural warranty. Further exclusions do apply to this 8-year structural warranty and those exclusions are detailed in section 8.7 below.

### **8.3 Warranty Duration and Notice Requirements**

This warranty shall remain in effect for a period of eight (8) years for structural defects, three (3) years Hitch to Bumper. This warranty shall not extend beyond that warranty period and will be initiated upon date of sale to the original purchaser, or (18) months after trailer manufacture date, whichever occurs first. In the event of a sale after the (18) month period from manufacturer date, the warranty will be activated at the (18) month date and remaining balance of warranty for listed Coverage will apply from that date forward.

The original purchaser must provide an authorized Kiefer Dealer prompt notice of all defects. Upon receipt of such notice, the dealer shall promptly and without undue delay notify the original purchaser of their intentions and preferences to effect repair of the trailer. Kiefer suggests that the original purchaser take the trailer to the dealer where it was purchased, however, any authorized Kiefer dealer can perform work on the trailer. There is an approval process for repairs; therefore, any repair costs incurred by the original purchaser prior to notification of an authorized Kiefer Dealer may not be covered.

### **8.4 Warranty Transfer**

The basic warranty is transferable (with a paid transfer fee) to a subsequent owner for the remaining duration of the warranty period, 3-years hitch to bumper or 8-years structural, from the original purchase date. Warranty transfer forms are available from, and must be filled out by, an authorized Kiefer Dealer of record prior to the sale to the second owner.

## **8.5 Remedies Available From Kiefer Built**

In the event of a defect in material or workmanship covered by this warranty, Kiefer, at its sole discretion, will:

- Correct the defective work or replace the defective part on a no-charge basis.*
- Reimburse the original purchaser by paying a sum not exceeding the price charged by Kiefer for such work.*
- Kiefer may, at its option, require the defective part or trailer to be returned to the plant for repairs. Any transportation costs to, or from, the dealer, factory or service center for the purpose of inspection or repair of the trailer are the sole responsibility of the trailer owner.*

## **8.6 Remedies Not Available From Kiefer Manufacturing**

The obligations stated in the preceding paragraph are sole exclusive remedies available from Kiefer, in the event a challenge to the warranty should occur. Kiefer will not be liable for any special, incidental, or consequential damages. Kiefer reserves the right to make changes in design or make additions and/or improvements to its product without being obligated to make similar installations or modifications to products covered by the warranty.

## **8.7 What Is Not Covered By This Warranty**

*The following are not covered by this warranty:*

- Transportation costs to, or from, the dealer, factory or service center for the purpose of inspection or repair of the trailer are the sole responsibility of the trailer owner*
- Trailers repossessed, involved in a bankruptcy or sold by a non-Kiefer dealer*
- Tires/Axles – Any claim on tires or axles must be presented to the tire/axle manufacturer*
- Chipping of paint or coatings*
- Graphics, vinyl and paint*
- Leaks or resulting damage due to items installed or added to the roof or trailer exterior after the trailer was shipped from a Kiefer-owned manufacturing facility.*
- Deterioration due to wear of items such as, but not limited to, sealants, caulking, brakes, brake linings, bearings, hoses, and batteries.*
- Modifications, additions, or accessories (not manufactured by Kiefer) added to the trailer after the trailer was shipped from a Kiefer-owned manufacturing plant including Living Quarters Components and related appliances which carry their own warranty.*
- Damage or loss caused, in whole or in part, by failure to follow or adhere to recommended use and care of the trailer*
- Damage or loss caused, in whole or in part, by the failure to clean animal excretions from the trailer*
- Damage or loss caused, in whole or in part, by animals or other cargo transported in the trailer*
- Damage or loss caused, in whole or in part, by using the trailer for commercial purposes*
- Damage or loss caused, in whole or in part, by failure to check and torque lug nuts properly*
- Damage or loss caused, in whole or in part, by accident, negligence, abuse, misapplication or misuse of the trailer or any of its component parts*
- Damage or loss caused, in whole or in part, by exceeding the GCWR (Gross Combined Weight Rating) of the tow vehicle – includes the combined weight of the tow vehicle, trailer, cargo and passengers or exceeding the GVWR (Gross Vehicle Weight Rating) of the trailer.*

- *Damage or loss caused, in whole or in part, by prolonged exposure to salt air, road salt or any road de-icing agents, animal excretions, acid rain, industrial fallout, or acts of God or nature that are uncontrollable*
- *Injuries sustained by, or to, animals or any damage to other items carried in the trailer*
- *Any consequential or incidental damages incurred as a result of any defect, including, but not limited to, loss of time, inconvenience, loss of use of vehicle, incidental damage to animals, trailer, or property, or any fees incurred by the original purchaser relating to a warranty claim*

**8.8 What Will Void This Warranty**

Misuse of the trailer, commercial use of the trailer, structural alterations made to the trailer, overloading the trailer, failure to perform normal maintenance to the trailer, and/or performing unauthorized repairs to the trailer will void this warranty.

**8.9 No Other Warranties**

THIS AGREEMENT IS THE COMPLETE AND EXCLUSIVE AGREEMENT BETWEEN THE ORIGINAL PURCHASER AND KIEFER MANUFACTURING INC., CONCERNING THE ALLOCATION OF THE RISKS OF DAMAGE OR LOSS ARISING FROM COMPONENT DEFECTS. THIS WARRANTY IS EXPRESSLY MADE IN LIEU OF ANY AND ALL OTHER WARRANTIES EXPRESSED OR IMPLIED, INCLUDING THE WARRANTIES OF MERCHANTABILITY AND FITNESS, AND NO ONE IS AUTHORIZED TO TAKE ANY FURTHER ADDITIONAL WARRANTIES ON BEHALF OF KIEFER MANUFACTURING. THIS AGREEMENT ALLOCATED THE RISKS OF DAMAGE OR LOSS ARISING FROM PRODUCT DEFECTS BETWEEN KIEFER AND THE ORIGINAL PURCHASER, AND BOTH PARTIES RECOGNIZE THIS ALLOCATION.

*Note: A Signed Warranty Card must be on file at Kiefer to validate Warranty. Warranty Card must be completed by the customer and submitted by the dealer within 14 days of Purchase.*

**Warranty Card - Please request that your dealer return this portion to Stellar Holdings Inc. d/b/a Kiefer Manufacturing Inc. to activate the warranty agreement.**

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Dealership

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Purchaser Name (Please Print)

\_\_\_\_\_  
Dealer Signature

\_\_\_\_\_  
Mailing Address

\_\_\_\_\_  
Purchase Date

\_\_\_\_\_  
Mailing Address

\_\_\_\_\_  
Sales Person (Please Print)

\_\_\_\_\_  
City                      State                      Zip

\_\_\_\_\_  
Trailer Serial Number (last 5 digits-VIN#)

\_\_\_\_\_  
Purchaser's Email Address

\_\_\_\_\_  
Purchaser's Signature

\_\_\_\_\_  
Purchaser's Telephone Number